



PRODUCT END OF LIFE NOTIFICATION

Dear Customer,

Effective immediately, VisioLogix is announcing the manufacture discontinue and End of Life (EOL) of the following products:

VisioLogix EOL Notification #: **VL-M1G3-20190915**

EOL Title: **EOL Notification for CITE® M1G3 Body-Worn Camera**

End-of-Life (EOL) Notification Date: **September 15, 2019**

The last day to order all affected products is **November 15, 2019**.

- Table 1 – Describes the end-of-life milestones, definitions and dates.
- Table 2 – Lists the product part numbers affected by this notification and the suggested replacement product part numbers.

Reason for Termination:

- Camera components sourcing is limited in the next few years which will limit the production of the camera.

Replacement Product:

- CITE® F1 CAMERA
- CITE® A1 CAMERA

For more information, please contact your local account representative.

TABLE 1 – End of Life Milestones

MILESTONE	DEFINITION	DATE
End-of-Life (EOL) Notification Date	The date the document that announces the last time buy and end-of-life of a product is distributed to the general public	09/15/2019
Last Time Buy (LTB)* Date	The last date to order the product through our Distribution or OEM Partners. The product is no longer for sale after this date.	11/15/2019
Last Ship Date	The last possible ship date that can be requested of VisioLogix and/or our Partners. Actual ship date is dependent on lead time.	12/31/2019
End of Service (EOS)** Contract Renewal Date	The last date to extend or renew a service contract for the product.	9/15/2020



TABLE 2 – EOL'd Product SKU Number and Replacement Product SKU Number

CURRENT SKU	REPLACEMENT SKU	DESCRIPTION
004-1000	007-1000 009-1000	CITE® A1 Camera Kit Bundle includes Camera, Standard Clip, HQ USB Cable, and Universal Body Mount. CITE® F1 Camera Kit Bundle includes Camera, Standard Clip, HQ USB Cable, and Universal Body Mount.
004-0010	007-0010 009-0010	CITE® A1 Docking Base CITE® F1 Docking Base
004-0014	N/A	External Clip Camera not available with CITE® A1 and CITE® F1 camera
004-0017	007-0011 009-0011	CITE® A1 Camera Bracket and Clip CITE® F1 Durable Clip

*Manufacture Discontinue and Last Time Buy Definition - As part of VisioLogix’s EOL notification program, this notice serves as a formal communication of VisioLogix’s intent to perform a Manufacture Discontinue (MD) of the products listed above and propose a Last Time Buy (LTB) date for each product. For the time between LTB, MD and EOL, emergency recovery and/or upgrades may be performed in accordance with customer-specific service plans or upgrade agreements, as negotiated prior to LTB.

**End of Service Definition – This notice serves as formal communication of VisioLogix’s intent to end the life of the product noted. No further support will be provided once the End-of-Service (EOS) timeline is reached, except for those customers with valid warranty or contract extensions. VisioLogix will maintain spares and support capability throughout the life of all contracts currently in place. As of the EOL date, any new support contracts will only be issued through the EOS date. Emergency recovery and/or upgrades may be performed in accordance with customer specific service plans or upgrade agreements as negotiated prior to EOL.